# Frequently Asked Questions (FAQs) – Certificate of Analysis (CofA)

#### What is a Certificate of Analysis?

A Certificate of Analysis refers to an authenticated document that is issued by Illumina's Quality Assurance Department that ascertains that a product has met its predetermined product release specification(s) and quality.

#### What information is provided on a Certificate of Analysis?

The document includes the following:

- Company Name/Identifier
- Identification of Kit Product /Product Name
- Kit Part Number/Catalog Number
- Kit Lot Number
- Test Conditions
- Test Parameters
- Specifications or Requirements
- Results (qualitative and/or quantitative)
- Approval Signature and Date
- Relevant document traceability references (e.g. document number, revision, etc.)

### Why is a Certificate of Analysis prepared and how is it utilized?

Certificates of Analysis can be used to satisfy qualification and/or acceptance activities (e.g. receiving inspection) by customers that are subject to regulatory or governing body expectations including, but not limited to the following:

- Food and Drug Administration (FDA)
- Clinical Laboratory Improvement Amendments (CLIA)
- International Organization for Standardization (ISO)
- Internal Quality System Procedures

## How does a Certificate of Analysis (CofA) compare to a Certificate of Conformance (CofC)?

A Certificate of Conformance is a document certified by a competent authority that the supplied goods or service meets the required specifications but does NOT typically include specific test conditions, test parameters, test specifications/expected results, and final results; also called Certificate of Compliance and Certificate of Conformity.

### Who do I contact for support related to Certificates of Analysis?

Contact Technical Support via the following contacts:

7:00am - 5:00pm (PT) 800.809.4566 (North America) 858.202.4566 (Outside) 858.202.4766 (Fax) **TechSupport@illumina.com** 

### How do I find a specific Certificate of Analysis?

You can download current Certificates of Analysis by clicking one of the links listed. The document opens in Acrobat Reader. To save a copy to your computer, click the Save button or press Ctrl+Shift+S.

### What file format is the Certificate of Analysis stored as?

Certificates of Analysis are stored as Adobe Acrobat PDF files.

### Which Illumina products will have Certificates of Analysis?

Certificates of Analysis shall be established for all *In Vitro* Diagnostic (IVD) kits and Translational Genomic (TG) products for customers on TG supply agreements only.

### Why aren't Certificates of Analysis provided for Research Use Only (RUO) products?

Requires kit level-testing with release methods and predetermined acceptance criteria (i.e. release requirements); kit level-testing is not appropriate for products labeled as Research Use Only.

### Will I get different CofA's for different lots of reagents that I purchase?

Yes. Certificates of Analysis are available through the Illumina website at *www.illumina.com*, and are traceable by lot number.